

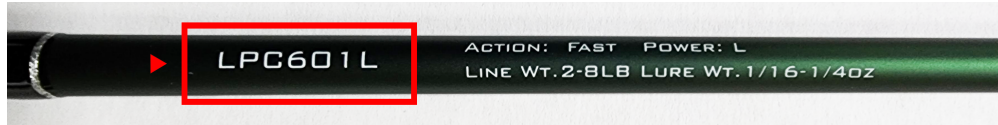


Rod / Reel Lifetime Replacement Program Instructions

We're sorry to hear about your broken rod. It's important to us to rectify this as soon as possible.

Please follow the instructions completely, if not it could delay your warranty request.

- Take a clear photo of the full model number



- Take a clear photo of the rod broken

After these (2) pictures have been taken:

- Physically cut or break the rod in the logo area close to the grip/handle.
- Take a clear photo of the rod broken across the logo per the instruction above.
- Include your shipping Name & Shipping Address & original order number or order date.



Per the instructions above...

All (3) Pictures should be included in an email to:

support@castcray.com describing your detailed instance.

After we receive this email, We will reply with an invoice to cover your replacement fee. We will begin processing your claim and ship your replacement out asap for free.

Replacement Fees

Reels = \$25 + Shipping

Rods = \$40 + Shipping

Thank you for choosing Cast Cray Outdoors.

We appreciate you!

356 E. Maryland Ave - Sebring, OH 44672

(330) 476-CAST